



Terms & Conditions (English)

Effective Date: 01/01/2025

Last Updated: 02/18/2025

1. Introduction

Welcome to **Primary Care At Home** (“we,” “us,” or “our”). By accessing or using our services, including our website and any text message (SMS) communications, you agree to comply with and be bound by these Terms & Conditions (“Terms”). If you do not agree, please do not use our services.

2. SMS Consent

By providing your mobile phone number and opting in to receive text messages, you acknowledge and agree that:

- **Consent to Receive Texts:** You consent to receive SMS messages from us at the phone number you provide.
- **Privacy:** Information obtained in connection with SMS messaging will not be shared with third parties except as stated in our Privacy Policy or required by law.
- **Opt-Out:** You can opt out at any time by replying “STOP” to any text message. Message & data rates may apply.
- **Help:** For assistance, reply “HELP” to any text from us or contact us at info@doctorsah.com or (800) 925-1840.

3. Types of SMS Communications

If you have consented to receive SMS from **Primary Care At Home**, you may receive:

- **Appointment Reminders:** Scheduled in-home visit notifications or follow-up reminders.
- **Order/Delivery Updates:** Information regarding medical supplies, prescriptions, or other deliveries.
- **Other Relevant Alerts:** Health tips, event invitations, or service updates that may be of interest to you.

4. Standard Messaging Disclosures

- **Message & Data Rates:** Message and data rates may apply. These charges are billed by and payable to your mobile phone provider.
- **Frequency:** You may receive up to 4 messages per month, though frequency may vary based on your specific interactions.

5. Privacy

Your privacy is important to us. Please see our [Privacy Policy](#) for details on how we collect, use, and protect your information. By using our services, you also agree to the terms in our Privacy Policy.

6. User Responsibilities

- **Accurate Information:** You are responsible for providing accurate and up-to-date contact information.
- **Security:** You are responsible for maintaining the confidentiality of your account details (if applicable).

7. Limitation of Liability

To the maximum extent permitted by law, **Primary Care At Home** shall not be liable for any indirect, incidental, special, or consequential damages arising out of or in connection with the use of or inability to use our services, including SMS communications.

8. Modifications

We reserve the right to update or modify these Terms at any time, and any changes will be effective upon posting. Your continued use of our services after changes are posted indicates your acceptance of the new Terms.

9. Governing Law

These Terms are governed by the laws of Florida, without regard to conflict of law principles. Any disputes arising from these Terms shall be resolved in the courts located within Seminole County.

10. Contact Us

If you have any questions, concerns, or feedback regarding these Terms, you may contact us at:

- **Phone:** (800) 925-1840
- **Email:** info@doctorsah.com
- **Address:** 11954 Narcoossee Rd #2-504 Orlando, FL 32832.